

Rental Policy

This agreement is between AV Pro 360 and _____
(hereinafter the Renter").

The Renter hereby rents all equipment (hereinafter "Rental Equipment") and purchases all services specifically listed in the Invoice accompanying this Agreement. The Renter understands that if a service is not listed on that Invoice, then AV Pro 360 is not obligated to provide that service.

ALL Rental Equipment shall be returned on or before the Date and Time Due as given on the Invoice. Should Renter require additional time with the Rental Equipment, then Renter MUST seek the permission of AV Pro 360 IN ADVANCE of the Due Date and Time. The extension of rental time and any changing of rental terms is solely at the discretion of AV Pro 360. If the Rental Equipment not be returned when due, AV Pro 360 reserves the right to protect its interest by first charging Renter's Credit Card Account \$ (as in invoice) per day per week or per month until the Rental Equipment is returned and second in its discretion, to treat the unreturned Rental equipment as a theft and notify the appropriate department of law enforcement.

Renter is responsible for the care, custody and control of the rented Equipments and for the safe return of ALL rented Equipments. Renter is solely responsible for any damage to, theft of, or loss of any rental equipment whether in whole or in part. AV Pro 360 will replace the rented equipment if the rented equipment fails during the rental period.

Please note: There will be an extra delivery charge if we redeliver the equipment.

All equipment is checked and we make sure the equipment is working fine before giving it to the customer. If for any reason the equipment stops working we are not obligated for any refund. Renter can test the equipment at the warehouse or upon delivery.

Rental Equipment shall be used as it is intended to be used AND Shall be used in accordance with all instructions and all restrictions given by AV Pro 360, whether oral or written (on-line equipment manual). Upon return of Rental Equipment to AV Pro 360, AV Pro 360 will inspect the Rental Equipment within a reasonable time and determine whether any Rental Equipment is missing AND whether there is any damage to the Rental Equipment.

The Customer agrees to assume the risk of, and hold the Lessor harmless for any property damage and personal injuries caused by the equipment and/or arising out of the Lessor's negligence. The Customer shall indemnify and hold the Lessor harmless from any claims of third parties for loss, injury and damage to their persons and property arising out of the Customer possession, use of maintenance or return of equipment, including legal costs incurred

in defense of such claims. It is also understood that there shall be no abatement of rental during any period of breakdown or non-use of the Equipment.

Renter understands that PAYMENT IN FULL IS DUE IN ADVANCE for all equipment rented and all services purchased that are specifically listed in the Invoice accompanying this Agreement.

Should there be additional charges for damage to rental equipment; missing Rental Equipments additional charges for services, or Rental time, AV Pro 360 will supply Renter with an INVOICE of these additional charges.

Renter understands and agrees that Renter has 30 days to settle all accounts with and pay all charges and fees due AV Pro 360. Should Renter not settle all accounts with and pay all charges and fees due AV Pro 360 within 30 days, AV Pro 360 reserves the right to turn the matter over to its attorneys for collection.

Renter understands that a monthly interest fee of 1.50% (18% annually) will be assessed on any outstanding balance of Renter's account with AV Pro 360 that is over 30 days past due. Any unpaid account balance over 30 days will be automatically turned over for collection. Should Renter's account be turned over for collection, Renter hereby acknowledges that Renter owes and consents to pay the unpaid balance of Renter's account plus monthly interest thereon of 1.5% (18% annually), plus all costs of collection, and Attorney's fees of 33 1/3% of the unpaid balance, whether or not suit is filed.

Customers will return to our location between the time specified on the invoice.

*****Equipment must be returned in time frame as indicated on the invoice
All the equipment.**

*****Equipment must be returned in time frame as indicated on the invoice
All the equipment is completely tested and is in working order, including all working
cables and connectors (adapters) at the time of my pick/delivery.**

I authorize AV Pro 360. in case any missing, damaged or late return fees will be charged on the same credit card that is provided for this invoice (and agree to the card issuer agreement).

Renter understands there will be a service charge of \$50.00 for all checks that are offered for payment and are returned unpaid, and that Renter will be subject to whatever civil penalties and remedies that Virginia laws may allow. This Agreement shall be governed and construed in accordance with the substantive laws of the Commonwealth of Virginia.

Delivery/Pickup: Delivery and pickup windows are tentative and not guaranteed. Guaranteed delivery/pickup cost 2.5 X extra.

Cancellation: The reservation can be canceled within 24 hrs. of placing the order, provided the order is placed at least a week in advance. If the order is placed less than 72 hrs. of the actual event, the order cannot be canceled, regardless. Otherwise, orders can be canceled within 24 hours for a full refund. Absolutely NO REFUND after 24hrs.(from the time order is placed). Rush orders cannot be canceled (orders occurring within 24hrs.).

Upon Delivery: It is the customer's responsibility to verify the delivery of all equipment upon delivery. If the driver is left and he was not notified of any missing item, the item will be considered lost by the customer. There will be a redelivery rush charge for the item.

Renter hereby agrees to the exclusive venue and jurisdiction of the state courts sitting in Fairfax County, Virginia for all matters of litigation arising from or relating to this Agreement and all other agreements entered into With AV Pro 360.

My signature at the bottom of this agreement is my declaration that I have read and agreed to all the provisions of this Rental Agreement, and I acknowledge that I am the party who is ultimately responsible for all charges billed to my account by AV Pro 360. I further agree to pay the amount (as specified on this invoice according to the card issuer agreement and AV Pro 360 rental agreement online.

Setup: If we (AVPro360) are renting the equipment only, we are not responsible for any issue resulting from the customer's setup.

Cables/Accessories: It is renter's responsibility to make sure he/she gets the proper cables (upon delivery or if picking up). Extra charge will be applied if for any reason AV Pro 360 has to redeliver the cable (including the extra cables that were charged). Check all accessories upon delivery.

Manuals: By default, we do not include any equipment manual when renting. We assume the renter knows how to operate any item he/she rents from us. YOU MUST TAKE SETUP IF YOU DON'T KNOW HOW TO OPERATE THE EQUIPMENT. OR YOU MUST HAVE A TRAINED TECHNICIAN TO OPERATE THE EQUIPMENT. Let us know in advance if you need the manual (subject to availability). Also if the invoice doesn't include a manual the equipment that you are renting doesn't have the manual.

I (Full Name)_____ fully read & understand AVPro360 LLC policies and card issuer agreement. By signing below I take full responsibility.

Signature: _____

Date: _____

